



ENTRONET LITE

User Guide

Issue: 002

Contents

1	Overview.....	4
2	Block Control.....	5
3	Making Calls.....	6
3.1	Call a Flat.....	6
3.2	Call a Door.....	7
3.3	Open a Door.....	7
4	Receiving Calls.....	8
4.1	Calls from Doors.....	8
4.2	Calls from Flats.....	9
5	Call History.....	9
6	Notes.....	10
6.1	Door Numbers.....	10

1 Overview

EntroNet Lite is an ‘active call’ Concierge system that gives full control of door entry calls on an easy to use touch screen video phone. Door entry calls from multiple blocks with Apex systems can be controlled on a single Concierge station.

The Concierge phone allows you to make and receive calls from visitors at doors and residents in flats. It can also ‘intercept’ calls from visitors; the call is diverted to the Concierge for verification before reaching the resident. The Concierge phone is configured with a speed dial button for each block on the touch screen display.



FIGURE 1

Figure 2 shows the home screen with speed dial buttons for 2 blocks ‘Ashwood’ and ‘Oakbank’. To return to the home screen at any time, press the home button on the keypad - 🏠.



FIGURE 2

2 Block Control

The system has three modes of operation:

1. Standalone - no incoming calls accepted by Concierge phone, calls from visitors go straight to residents.
2. Monitor - calls accepted by Concierge phone, calls from visitors go straight to residents.
3. Intercept - calls accepted by Concierge phone, calls from visitors are intercepted.

To set the mode of a block, raise a call by pressing the speed dial button for that block on the touch screen and dial one of the following commands on the keypad:

- # 1 # - Standalone
- # 2 # - Monitor
- # 3 # - Intercept

For example, to set the mode of 'Ashwood' block to Monitor, pressing the highlighted speed dial in Figure 3 will raise a call to the block.

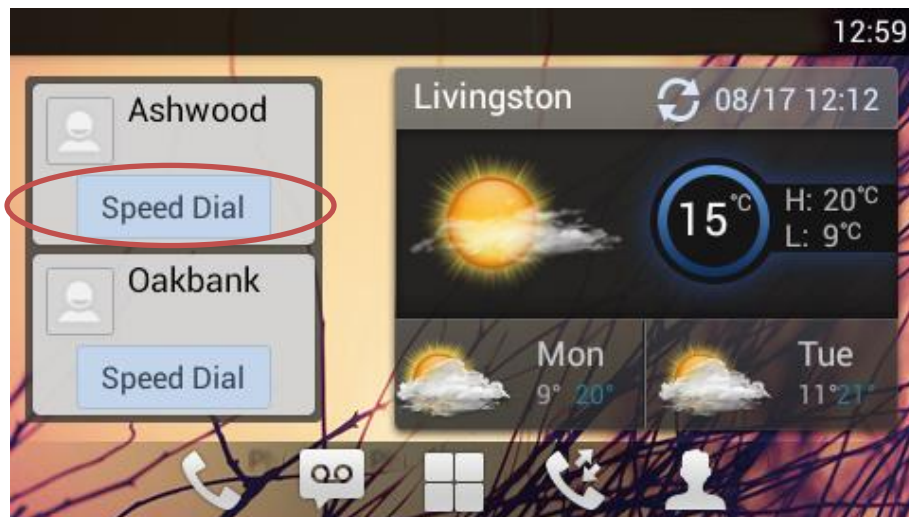


FIGURE 3

Once connected dial # 2 # on the keypad. The call will disconnect once the mode is set.

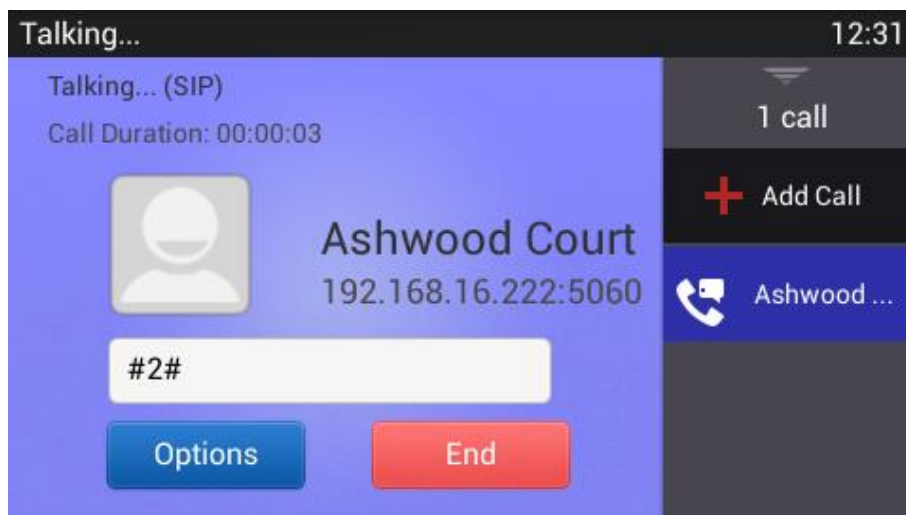


FIGURE 4

3 Making Calls

3.1 Call a Flat

To call a resident within a block, raise a call by pressing the speed dial button for that block on the touch screen. Once the call is connected dial their flat number.

For example, to call flat 14 in 'Ashwood' block, press the highlighted speed dial in Figure 5 to raise a call to the block.

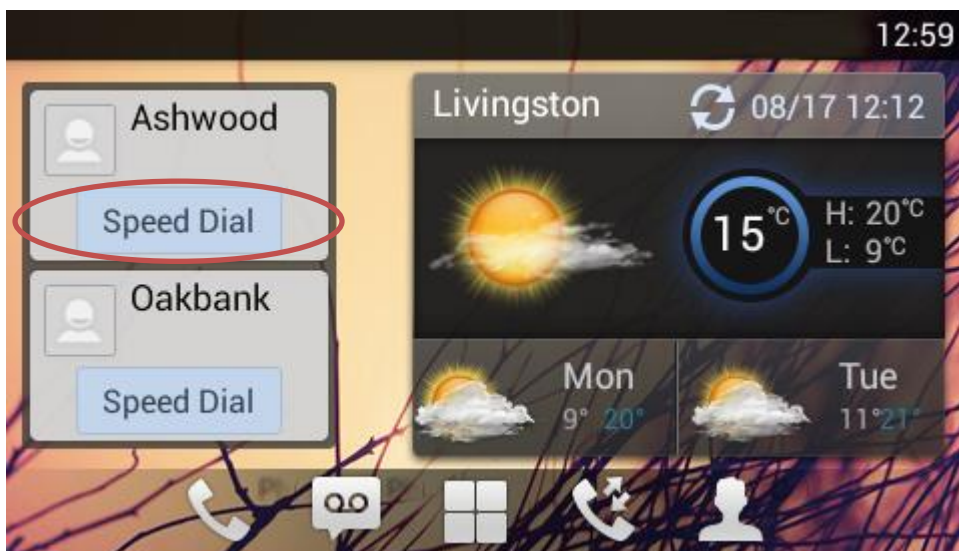


FIGURE 5

Once connected dial **14** on the keypad, the system will then ring the handset in the flat. Lift the hand piece to speak with the resident.

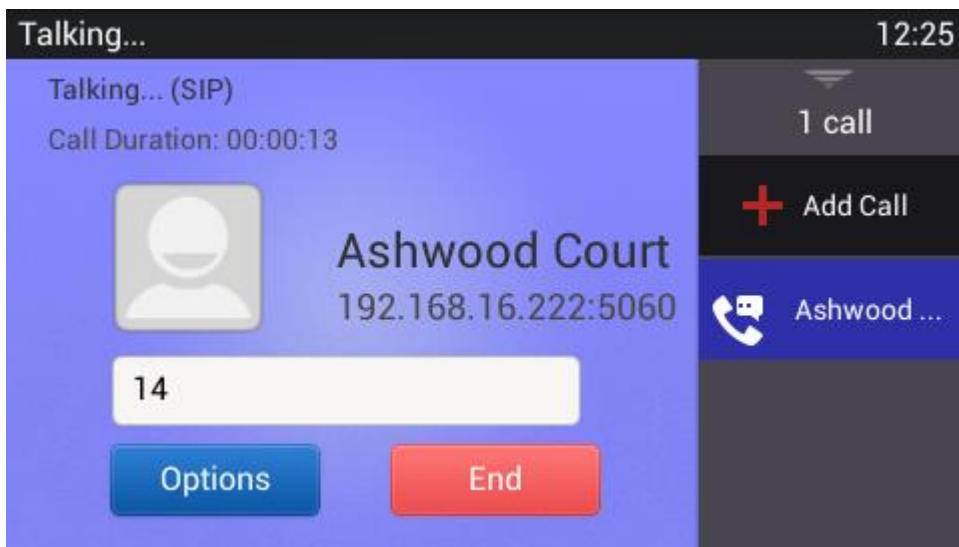


FIGURE 6

Press 'End' or replace the hand piece to end the call.

3.2 Call a Door

To call a door within a block, raise a call by pressing the speed dial button for that block on the touch screen. Once the call is connected, press * then the required door number (0 - 9).

For example, to call door 6 in 'Ashwood' block, press the highlighted speed dial in Figure 7 to raise a call to the block.

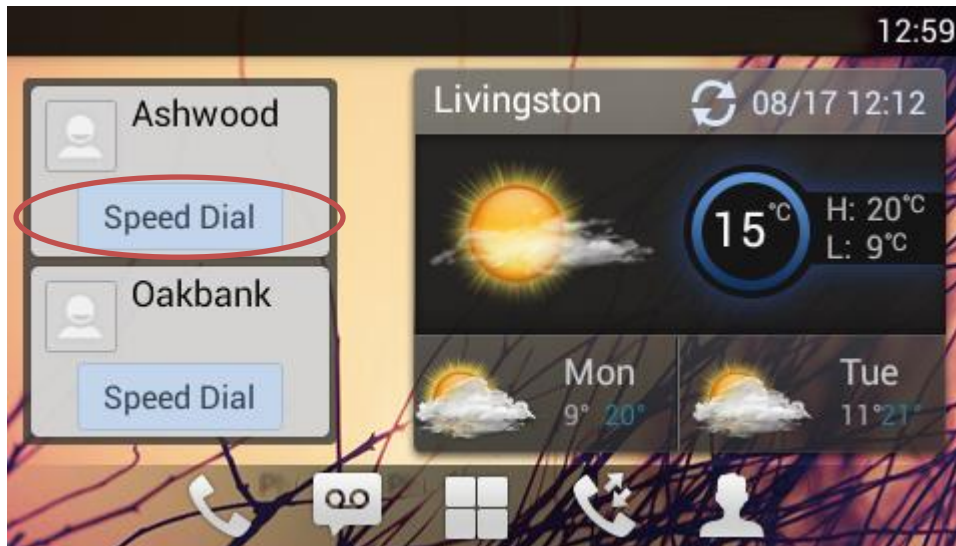


FIGURE 7

Once connected dial * 6 on the keypad, the system will connect to the door.

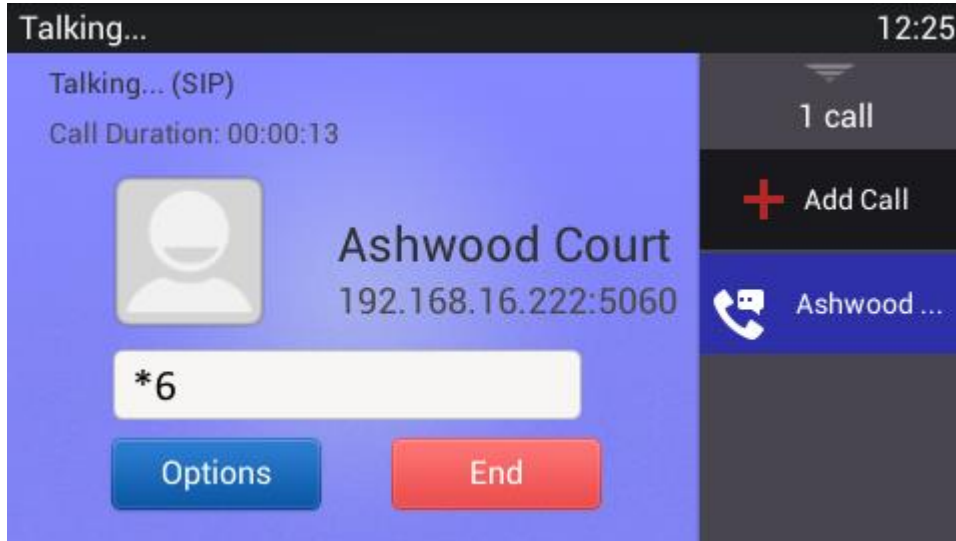


FIGURE 8

Lift the hand piece to speak with the visitor. The following options are available:

- To unlock the door press * on the keypad.
- To forward the call to a flat, press # then the flat number, e.g. # 2 3 will forward to flat 23.
- Press 'End' or replace the hand piece to end the call.

3.3 Open a Door

To unlock a door without raising a call, press the speed dial button for the required block on the touch screen. Once the call is connected, press * then the door number, then *, e.g. * 1 *.

4 Receiving Calls

When a call is received the phone will ring and the screen will display the following:

- The block name
- Call type: Door = call from door, Flat = call from flat, Int. = intercepted call, or Alarm.
- Source of the call, e.g. door 1 or flat 23.

4.1 Calls from Doors

A received call may be an intercepted call to a resident or a direct call to the Concierge. Figure 9 shows an incoming call raised for the Concierge from the 'Ashwood' block, door 1.

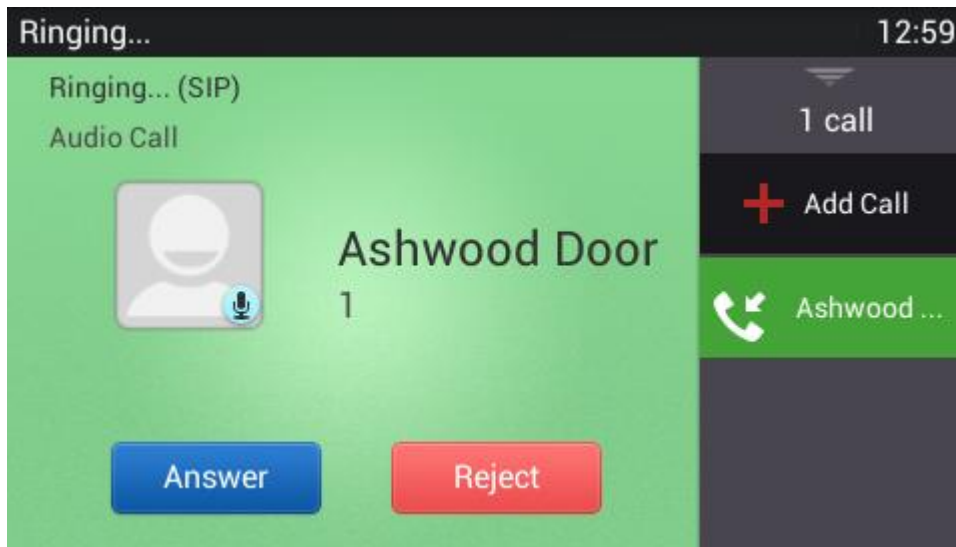


FIGURE 9

Intercepted calls will display the original destination as shown in Figure 10, flat 32 in this example.

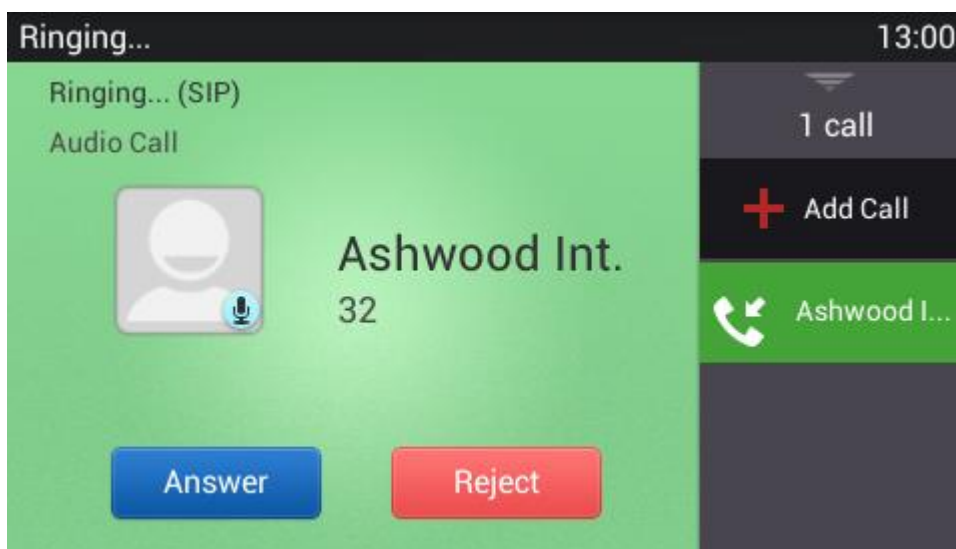


FIGURE 10

Lift the hand piece to connect the call. The following options are available:

- To unlock the door press * on the keypad.
- To forward the call to a flat, press # then the flat number, e.g. # 2 3 will forward to flat 23.
- During Intercepted calls, pressing # will transfer it to the original destination.
- Press 'End' or replace the hand piece to end the call.

4.2 Calls from Flats

When a resident requests a call back, a call will be raised to the phone. Lift the hand piece to connect the call, the resident’s handset will then ring if it is on hook.

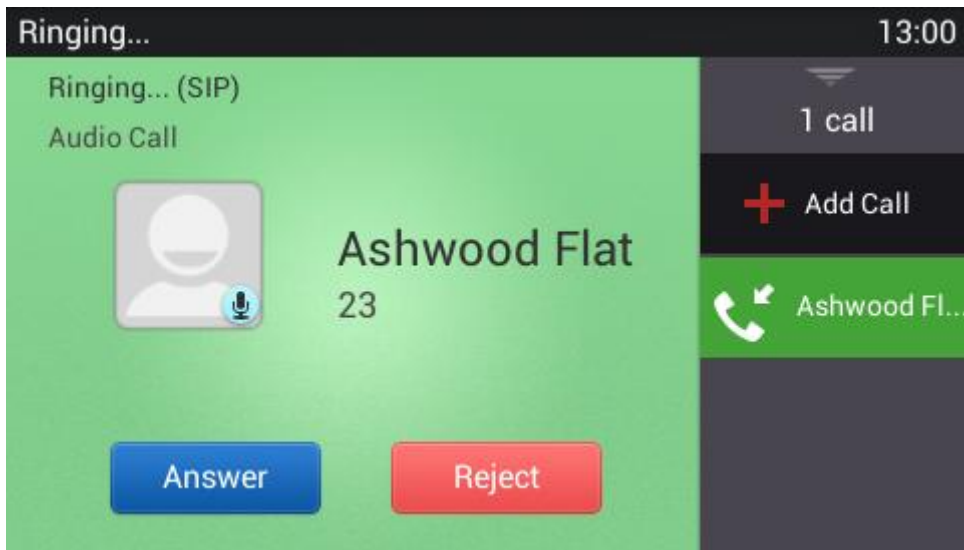



FIGURE 11

Press ‘End’ or replace the hand piece to end the call.

5 Call History

To view call history, including any missed calls, press the call history button -  from the home screen.

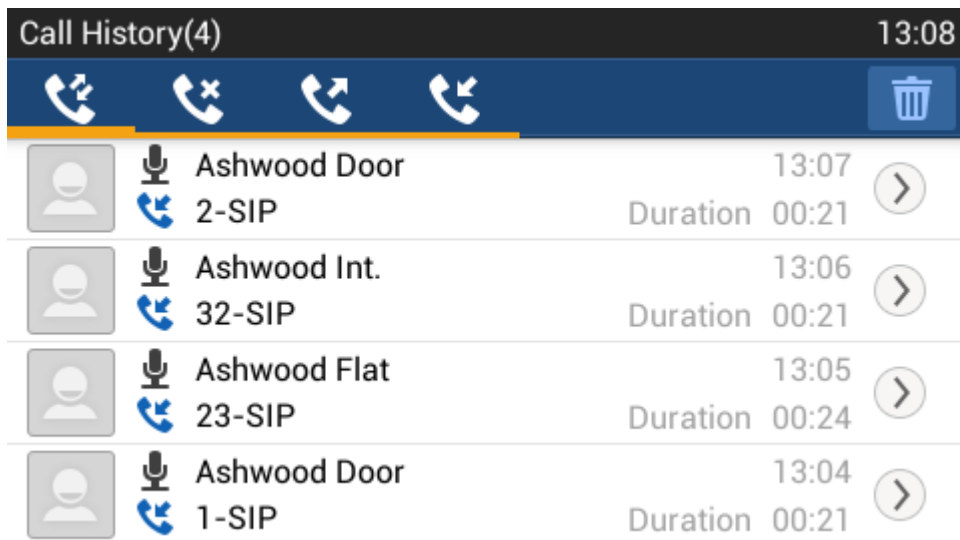


FIGURE 12



Entrotec Ltd
5 Ashwood Court
Oakbank
Livingston EH53 0TL

Telephone: 01506 886 230
Support: 0844 858 6370

www.entrotec.com



Manufactured in the UK